



Annual Report  
2015 - 2016

## *The Many Faces of Deltassist*



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## Thank you to OUR BOARD OF DIRECTORS



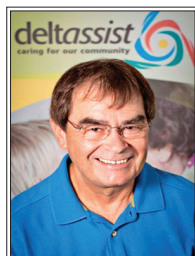
**Brad Sherwin**  
PRESIDENT



**Rod Binder**  
VICE PRESIDENT



**Julie Chadwick**  
EXECUTIVE DIRECTOR



**Len Stroh**  
TREASURER



**Elaine Greggain**  
SECRETARY



**Dalbir Singh Mehta**  
DIRECTOR



**Maurice Bouchard**  
DIRECTOR



**Garth Cuthbert**  
DIRECTOR



**Johann Ackerman**  
DIRECTOR

## Message from our President

For Deltassist, every year has its challenges and its successes. This year was no different. We will always face the challenge of having enough funding, simply because we can always find a need to be met. On the positive side, there were many rewards in the past year, events that have shaped Deltassist and continue to show what an important, valuable organization it is for Delta.

Last October, Deltassist held its first fundraising gala to honour the retirement of Doug Sabourin. Doug's favourite time of year was Halloween, so the late October date was a perfect time to celebrate his large contribution

to Delta and the lasting impression he leaves in our community. It was also a great way to raise some additional funds for our ongoing programs that regularly need a boost.

Another great service that was started recently is the Starfish Backpack Program. Deltassist has been working in partnership with the North Delta Rotary to provide children that may not have enough food to get through the weekend with a backpack full of nutritious foods to take home every Friday throughout the school year. It has started small, but will be expanded to help more children as we raise funds and awareness of the service. Although this program started in April of 2016, our next fiscal year, it is another wonderful example of how working together with the community of Delta has such a positive impact and so worthy of a highlight.

The theme that seems to be a constant for Deltassist is raising funds. As a small organization with a very hard-working staff, there isn't enough time to fundraise, despite the need to do so. We have been lucky over the past year to have outside organizations fundraise for us, from a concert in Tsawwassen by the Chaos Monkeys, the Empty Bowl fundraiser at South Delta Secondary School, the bottle drive, barbeque and Shred-A-Thon at VanCity in North Delta and the Beer to Bacon Run sponsored by 4 Winds Brewing Co. and The Dancing Pig Restaurant.

We are so grateful for these and other fundraising activities that the community of Delta hold to assist us. While the donations are appreciated, the added benefit is spreading the word that Deltassist is a worthy charity to fundraise for. Every dollar that comes in our door turns into making a difference in someone's life, more than you will ever know.

There are so many people that make Deltassist successful. We couldn't do nearly as much as we do without our

volunteers. Just saying thank you never seems to be enough, but I know for those who give their time without expectation or reservation, the gesture is what's important.

We are also appreciative for the support of the Corporation of Delta, Delta Council and the Delta School District. We are excited to work with the new Social Planner for Delta, and want to thank Council for creating this position. We are looking forward to building our relationships and working together to continue to make Delta a supportive and responsive community.

Our Board has had a few changes over the past year, with the resignations of Carroll Lefebvre, Ron Calliou, Susan Fetterkind and Corinne Atwood. Their contributions as Board members have been very valuable, and we wish them well.

Also stepping down is Len Stroh. Not only has Len been on the Board for over 10 years, he took on additional responsibilities as Treasurer and other roles to help with the functioning of the Board. His tireless devotion to Deltassist will be missed by all who had the pleasure of working with him.

Despite these departures, our Board is strong, with a wide variety of professional backgrounds and experience. New ideas and a different perspective are always welcome – a seat awaits you if you or someone you know would like to consider being a Board member.

I would also like to extend a big thank you to our staff. Every day, they come to Deltassist not knowing who they will meet or the challenges they will face, but they come with a drive and desire to assist people who need their help.

Finally, I want to congratulate Julie Chadwick on her appointment as Executive Director, effective September 1. As you'll see from her message, her passion for Deltassist and the work we

do here comes through in everything she does. The Board wishes her well as she takes over as the new leader of our organization.

Thank you to all that support Deltassist.

Respectfully,  
**Brad Sherwin**  
President, Board of Directors

## Executive Director's Report

Deltassist has been responding to the needs of the residents of Delta for 44 years and although change is a constant that we can count on, Deltassist's commitment to caring and helping has not changed. As of April 1, 2016 I have held the position of Acting Executive Director, and have made it my commitment for Deltassist to not only provide the assistance to Delta that we have in the past, but to look for new ways in which we can address community needs.

I have worked at Deltassist for the past 24 years and have seen many changes with regards to needs and services, but what has remained consistent is Delta's generosity of spirit and the commitment to give from the heart, whether it is through donations, volunteering, or the many services provided. Deltassist has a culture of caring and kindness that echoes this spirit in all endeavours and collaborates with its' many community partners to find ways to make the work happen. This would not be possible without the volunteers, the Board of Directors and the staff who are all personally dedicated to the work of Deltassist and the community of Delta.

Often people will look in amazement when I say that I have worked at Deltassist for 24 years, and I reply that it is because of the high degree of professionalism, standards

of excellence, amazing staff and volunteers, and the integrity of the agency as a whole that has inspired me to work here. Anyone who donates to Deltassist in any way can always rest assured that they are giving to an agency that has a long history of serving the community and that everyone works extremely hard to make a difference in every life that they connect with.

Deltassist enjoys many partnerships with the community of Delta, and this year I would like to highlight a few that have greatly contributed to food equity in Delta. The Monte Cristo Bakery, Earthwise and the farmers of Delta have all helped to provide bread and vegetables to many people in need. Through these partnerships, bread and vegetables or fruit can be seen at Deltassist, libraries, seniors centres, government offices, and even skateboard parks to name a few. When people are struggling to make ends meet, these types of partnerships help far more than we could ever know and often provide that hope that is sadly missing.

In times when funding is scarce, and no new funds are on the horizon, it is partnerships such as these that make both Delta and Deltassist unique. Delta may be spread out in terms of geography, but is also tight knit and will come together to assist others in times of need.

Whether it be the toy depot, Christmas food hampers, income tax, Better at Home, seniors programs, or counselling services, I am very proud to be able to work alongside everyone associated with Deltassist, including the Board, volunteers and staff. I can say with the utmost certainty that every person does so with kindness, compassion and respect for those we serve.

**Julie Chadwick**  
Executive Director

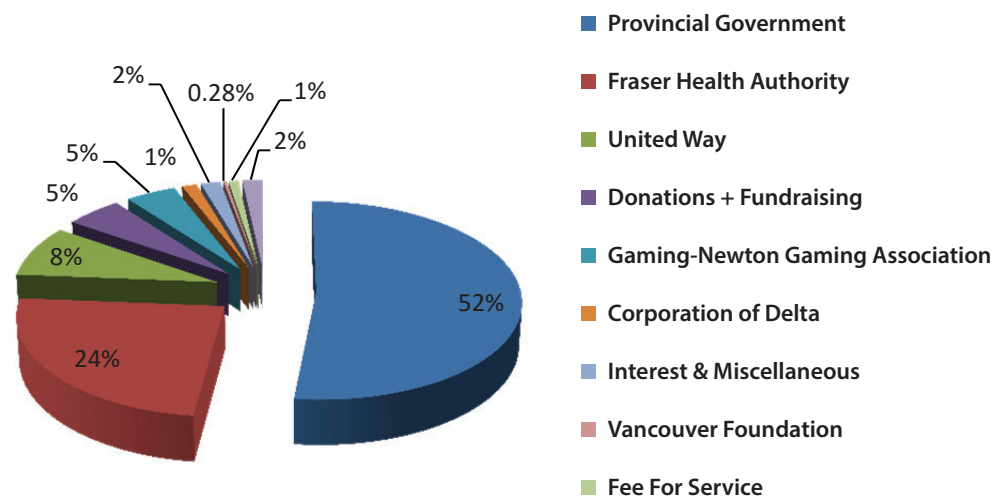
## SUMMARY FINANCIAL STATEMENT

April 1, 2015 to March 31, 2016 (Unaudited)

Revenue	
Provincial Government	1,169,922
Fraser Health Authority	548,285
United Way	188,306
Donations + Fundraising	112,655
Gaming-Newton Gaming Association	100,014
Corp. of Delta	29,000
Interest & Miscellaneous	39,210
Vancouver Foundation	6,373
Fee for Service	20,026
Flow Through Grant	39,263
<b>TOTAL REVENUE</b>	<b>2,253,054</b>

Expenses	
Program Operations / Service Delivery	2,019,694
Administration	199,259
<b>TOTAL EXPENSES</b>	<b>2,218,953</b>
<b>DEFICIT TO EXPENSES</b>	<b>+34,101</b>

## REVENUE



## EXPENSES



### DELTASSIST EMPLOYEES

Julie Chadwick  
Christine Chin  
Colleen Collins  
Heather Currie  
Tara Dolan  
Jenna Evans

Marilou Ferguson  
Suzy Fong  
Carlee Freeman  
Lou Grant  
Carly Geistlinger  
Corinne Harrison  
Cheryl Hart  
Klaus Iden  
Adrienne Johnson

Naushina Kiely  
Melissa Lapczynski  
Ladan Morano  
Christiann Munro  
Barbara Murphy  
Angela Pallan  
Parminder Rai  
Shelley Rimmer  
Doug Sabourin

Tejinder Sarkaria  
Dallas Shirley  
Ravi Teja  
Pamela Turner  
Sunny Virdee  
Lyn Walker  
Lorraine Yates

### INDEPENDENT CONTRACTORS

John Aupperle  
Lynda Brummitt  
Gina Cisternas  
Kay Dennison  
Muriel Kerr  
Irene Kitura  
Margaret Lloyd

Cheryl Matson  
David Nanton  
Andrea Patch  
Antje Rosler-Mungai  
Rajpal Singh

### PRACTICUM STUDENTS

Caroline Brennan  
Carly Geistlinger  
Mary Jane Moore  
Tracy Tsui





Johann Ackermann	Pamela Doughty	Joey Kerr	Suresh Murarka	David Smith
Maggie Akkam	Linda Easdown	Warina Khan	Jackie Murray	Belinda So
Steven Andersen	Phil Easdown	Janet Kidd	Wayne Murray	Jake Stephens
Maureen Anderson	Ursula Easterbrook	Nigel King	Irene Nattrass	Patricia Stevenson
Sharon Annesley	Sandy Ellis	Diane Kirkbride	David Neil	Len Stroh
Barb Archer	Jo-Anne Farmer	Sandy Kjellbotn	Lorraine Noga-van	Sherri Strukoff
Russ Arndt	Rob Farmer	Keith Lang	Deursen	Taryn Strukoff
Corinne Atwood	Fern Fennell	Barbara Lansing	Sharon Nosek	Saroj Sunkugari
Sandra Banks	Susan Fetterkind	Cheryl Le Grice	Linda O'Reilly	Sue Taitinger
Gail Barker	Karen Freeman	Barb Leech	Doug Phelan	Harry Taylor
Alice Barnes	Sheryl Gaffey	Leilah Lietz	Cathy Ramli	Sharon Taylor
Ron Beaton	Edgar R. Gibbons	Rona Luhmann	Susan Ramsay	Craig Thomson
Rod Binder	Raemila Gibbons	Irene MacCulloch	Lori Remesch	Tracy Tsui
Jan Bjarnason	Linda Giorgio	Patricia MacDonald	Meg Roberts	Rita Vick
Kathy Blaihut	Pat Greenwell	Duane MacInnis	Ian Robertson	Cheryl Wainwright
Linda Blyth	Elaine Greggain	Margaret MacMaster	Don Robinson	Lesley Walker
Verne Blyth	Jean Groome	Deanne MacMillan	Wilma Roodbergen	Mariam Walker
Peggy Boon	Maurice Guloy	Gloria Maki	Dylan Roodnick	Jasmine Warren
Maurice Bouchard	Liz Hamilton	Donna Manery	Kerry Roodnick	David Wilson
Margaret Bourhill	Joy Hand	Bodi Massicotte	Bonnie Rossander	Lorna Wilson
Patricia Bradshaw	Rob Hebden	Thuzar aka Naomi	Susan Rudkin	Mark Wilson
Ron Calliou	Traacy Henderson	Maung	Peter Ryan	Joan Wolsey
Andrea Carley	Ivor Hewitt	Tony May	Jan Salvador	Don Wood
Liezel Cebuliak	Kellie Holloway	Lillian Mayar	Joe Santos	M-J Wood
Irene Chan	Janice Holmes	Nick Mayar	Maria Santos	Louise Wright
Donna Clark	Rick Homeniuk	Janet McAlpine	Bill Savage	Sandra Wu
Terence Coggan	Jo-Ann Hornaas	Chelsea McColm	Anne Scanlon	Nikki Yau
Monica Corkran	Anne Howlett	Dan McGrath	Evelyn Scheffelaar	Donna Zwick
Peter Corkran	Warren Hughes	Terry McGrath	Marie Schwab	
Betty Courtney	Susan Hunt	Elizabeth McKenzie	Irene Scultety	
Jean Crowther	Trish Izett	Rob McKeown	Mary Lou Sharland	
Heather Cumiskey	Susan Jackson	Dilbar Singh Mehta	Colleen Shearer	
Garth Cuthbert	Nadine Johnstone	Elfi Meier	Brad Sherwin	
Kerry Derbyshire	Juby Joseph	Bob Metcalfe	George Shipley	
Mildred Dick	Jeannie Kanakos	Crystal Milley	Gail Simpson	
Helen Dixon	Kelly Kennedy	Janet Mossman	Harmandeep Singh	

*The brightest stars are  
those who shine  
for the benefit of others.*

*Thank you  
to the many stars of Deltassist  
who help make a difference  
in this community every day.*

## VOLUNTEER HOURS

Christmas Programs	723.5 hours
Income Tax Assistance	328.35 hours
Seniors Services	7804.25 hours
North Delta Reception	303.5 hours
Office/Grounds assistance	683 hours
Information and Referral Website	23.5 hours
Board of Directors	624 hours
Bread Gleaning	969 hours
<b>Total Volunteer Hours</b>	<b>11,459.10 hours</b>





Toy Depot Volunteers



United Way Day of Caring



Delview Thanks for Giving



Vancity Member Appreciation Event

*Volunteer of the Year!*



Congratulations to Craig Thomson,  
recipient of Deltassist's  
Volunteer of the Year Award in 2015

*Thank you to our incredible group of volunteers who work tirelessly every year to ensure that children and families receive toys and food for Christmas, seniors have a ride to their medical appointments, low income community members have their tax returns prepared, seniors receive groceries weekly, bread is distributed throughout the community, our information and referral services are kept up to date and our landscaping needs are taken care of. The help we offer to the community would not be possible without all of you.*

*Thank you!*

Walter Aikema	June Cash	Donna Ellis	Rob Hebden	Kathryn Lambert	Cyma Mehdi	Carole Purdy	W & M Speitelsbach	Sally Watson
Dr. Bruce Archibald	Gilbert Catillo	Susan Ellis	Helen Hellofs	Guy Lapierre	David Meyer	Anju Puri	Robert & Catherine Spires	Gerald Watts
Kuldip Ardawa	Margaret Catlow	Jeanne Erskine	A. Henry	John Laurie	Maria B. Meyer	Judith Quehl	Randy St Julien	Eric West
Mariam Arif	Jennifer Cave	Joanne Farmer	Brian & Carolyn Henshaw	Linda Lavers-Erickson	Wayne Miller	Dr. P.S. Rai	Dosta Stanisavljevic	Terry Wester
Chris Armstrong	Will Chao	Rob Farmer	John Herzig	Miklos Lazlo	Molly Millward	Brian Rainbow	Jake Stephens	James Westmacott
Lena Arsenault	Louise Chappell	Donald Faulkner	Jeffrey Heuhn	Sandra Lazosky	Norma Monteith	Natalie Ram	Annie Steppler	Donna Whitehead
Andrea Ashe	Debbie Cheong	Shirley J. Featherstone	Robin Hewgill	Phyllis Leawood	John Moores	Gaby Raven	Gail Stewart	Elaine Whittaker
Corinne Atwood	Daniel Choiselat	Arlene Fedoruk	Marcia Hocking	Lorna Ledoschuk	Teresa Morley	Abaha Ray	Janet Stewart	Gwyneth Whittaker
Kenneth & Karen Auld	Marianne Chomiak	Robert & Pamela Ferguson	Jennifer Hogan	Teresa Linchwang	Rick Morrow	Anne & Arthur Reilly	Joan Stokes	Muriel Wientjes
Joya Baba	Margaret Circolo	Judy Finch	Dylan Holbrook	Cheryl Ling	Candy Motzek	Darrell Renkema	Karen Stokes	Daisy Williams
P. Backerkhams	Gail Clement	Paul & Ann Fisher	Julia Holden	Carol Loehr	Carol Mozier	Sheryl & Norm Richards	Diane Stolberg	Olwyn Williams
Danny Baker	Larry Colero	Larry Fletcher	Kori Hopkins	Barbara Long	Archie Mullan	Ruth Rinas	Jan Storer	Melanie Williams
Bassi Balbir	Geoff Collicut	Davie Forres	Veda Marion Carol Hotel	Rose Longfoot	Marjorie Murphy	Pat Roberts	Ramiz Suljagic	Joan Williamson
Jeanne Ban	Bruce & Carol Conley	Lisa-Diane Fortier	Kim Houghton	Erika Looije	Kim Muzyka	Roy James E Rockwell	Bonnie Sutherland	Blair Wilson
Marylee & John Barham	Frances Cook	Lisa Fraser	Lenore Howard	Veronica Luhmann	Mary Nielsen	Thomas Ross	R.W. Symons	Valerie Windsor
Jeff Barnes	Ted Cook	Lyndsey Funk	Ann & Keith Howlett	Julie Lymburner	Leata Nielson	Larry Rossiter	Curtis Tat	Millie Wiseman
Ghazi Batul	Katheryn Courtenay	Robert Gall	Elenor Hsia	Katie & Sami MacFarlane	Nijjar Family	Noreen Rudd	Fabian Taylor	Dave Witzel
Kathleen Beaton	Dianne Craig	Adam Garvin	Carol Humphries	A. MacNair	Paul Noe	Nita Ruthig	Harry Taylor	Donna Woloshen
Bill Bennett	Ray Crowther	Barbara & John Geddes	Judith Hungington	Ronald MacNeil	Sean Nolan	Doug Sabourin	Anna Te	Ann Wong
Debbie Bentley	Mrs. Carol Cunningham	Greg Geub	Stephan & Carolyn Hunt	Jeannette Malone	Patrick O'Connor	Erica Samonte	Ravi Teja	Dora Wong
Rula Bethene	Kenneth Cusworth	Nancy-Lee Girling	Shannon Hunt	Genevieve & Leonard Marshall	Maureen Oliver	Gloria J. Sampson	Peter Thesiger	Donald & Barbara Wood
Satpaul Binng	Mehta Dalbir	Hans Goldberg	Joyce Impellezzere	Emily Mathews	Michael Oudendijk	Marliss Sanderson	Patricia Thomas	Heidi & Ronald Wood
Sheila Binnie	Theresa & Richard Davidson	Paul Goldberg	Lucia Intveld	Harley Mayers	Murdina Paavila	Harsharan Sangha	Winnifred Thomas	Kathy Woodland
Kathy Blaihut	Gareth Davies	Richard Gooding	Ray Janzen	Robin Mayers	Janis Pappin	Kulwinder Sangha	Craig Thomson	Louis Woudsma
Andrew & Kerry Block	Sandra Davies	Wendy Grabner	Jim & Nola Jardine	Claire Maynard	Deborah Parton	Darren Schmunk	Robert Thorp	Antonia Wynja
Duncan Boggs	Brian Davis	Kit Grauer	Deidre Johnston	Patricia & Anthony Maynard	Ram Pati	Ron Schuck	Monica Thorton-Trump	Gordon & Suzanne Yahn
Keith & Sharon Bossons	Dan Demontreuil	Leslie Gray	David & Susan Jones	Billie Lynn McConnell	Veronica Pattenden	Daniel Schulten	May Thouw	Angela Yamaoka
Sylvia Bouchey	Winnifred M. Dennett	Mike Greene	Karamjit Kaila	Marguerite McConnell	Carrie Peacock	Logan Schuss	Kristine Truman	Gladys Zemianski
Derek Bowman	Victor Desteur	Elaine Greggain	Karel Kanak	Julietta McCrady	Richard M. Pearce	Catherine A. Schweers	Bruce Turner	
Ken Boychuk	Harpal Dhaliwal	Stephen Grey	Jeannie Kanakos	Theresa McDonald	Robert Pennington	Alan K. Seabrook	Dianne Turner	
Sukh Brar	J. Dhaliwal	Mary Gulistani	Don Kemp	Donald McGill	Hazel Percy	Fernanda Serra	Neil Turner	
Cheryl Brasnett	Noton Dianne	John Hagen	Margaret Kennett	Debby McKenzie	Elizabeth Perrin	Barton & Audrey Shaw	Corneile Uys	
Wendy Brewer	Michelle Dickens	Julie A. Halfnights	Viola Kiess	Gerry McKinnon	Anne & Alex Peter	Albert & Glennis Sherwin	Donna Uzelac	
Douglas Bridger	Wendy Diomis	Linda Halls	Karen Kilpatrick	Nancy McLean	James & Donna Peterson	Edwin Shiu	Joanne Van Snellenberg	
Andrew Brown	Jesse Dockrey	Daniella Hamilton	Heather King	Dorothy McLeod	Rosemary Phillips	Harjinder Sidhu	Matt Van Vorst Vader	
Jean Brown	Jerry Doucette	Katherine Han	Nigel King	Rob McKeown	Elvis Picardo	Kuldip Sidhu	Robert Vanderlee	
Yolanda Brown	Andrea Dulay	Bob Hanna	Brian & Diane Kirkbride	Gerry McKinnon	Terry Pickering	Jacqueline Sim	Janelle Vanderwerff	
Oksana Buchko	Eva Dunai	Darlene Harriman	Zoltan Kiss	Nancy McLean	D. Eleanor Pickorsik	Cecilia Simonazzi	Alison Vehkasalmi	
Audrey Burke	Phil Easdown	Mary Harris	Andreas Koechl	Dorothy McLeod	Robert Pierrero	Patricia Singbeil	Ryan & Julia Vliet	
Jim Burnett	Mike Edwards	Dorothy Harvey	Nickolas Kolinsky	Bernice McMahon	Doug Pope	Amanda Sloan	Betty Walker	
Judy Burrows	Suzan Egan-Olson	Joan Hay	Dora Korzuchowska	Daryl McMillan	Brenda Prebushewski	Joan Smallenberg	Lynann Walker	
Berna Cameron	Ritchey & Susan Elliott	Olga Heather	David Kozuback	Patricia McNeillage	Casey Prigge	Curtis Smith	Catherine Waterson	
Linda Carlson			Wendy Lachance	Bilgees Medhi	Julia Prinja	Nancy Sonnenberg	Terry Watling	
Smith Carol					Jacqueline Pudlowski			



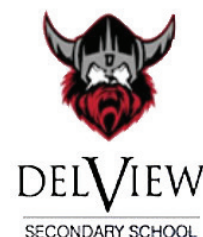
16th Hawthorne Guides/3rd Pathfinders Paxhorn District	CrossRoads Management Ltd.	Fresh Stance Ko	Maryan Enterprises	Rod Swenson Farms Inc.	The Knitting Sisters
30 Minute Hit - South Delta	Crossroads United Church	Gateway Properties	McKee Athletic Association & East Delta Hall Board of Directors	Rotary Club of Ladner	The New Caledonia Chapter NSDAR
38th Baden-Powell Guild	Delta Chamber of Commerce	Gibson Elementary School	MDA Systems Ltd	Royal City Yacht Club	The Parish of All Saints, Ladner
A.J. Forsyth	Delta Firefighters Cheritable Society	Gordon Food Services	Mesa Painting	Sands Secondary School	The Province Empty Stocking Fund
ABC Country Restaurant	Delta Foundation Endowment Grant	Gray Elementary School	Molly Millward	Sara's Ice Cream	Thrifty Foods - Tsawwassen
Acklands Grainger	Delta Hospital Auxiliary	Greene Fire Equipment	MTI Community College	Save-On-Foods - Ladner	TNT Dyn-O-Mite Moving
Ancient Light Masonic Lodge #88	Delta Managerial Society	Harry's Mini Excavating Inc.	NAI Holdings	Save-On-Foods - Scottsdale Mall	Tom Edwards Personal Real Estate
Annieville Elementary School	Delta Optimist	Hawthorne Elementary School	Norampac	Save-On-Foods - Tsawwassen	TOPS 2848 Delta c/o Lynn MaKinen
Arland Mews Co-op	Delta Police Department	Heath Elementary	North Delta and Ladner Lions	Saviour Lutheran Church	TOPS 3585
Bates Brothers Farms	Delta Prescription Clinic	Hellings Elementary School	North Delta Evangelical Church	Scotia Bank - Ladner	TOPS BC 2162 Delta,
BC Ferries	Delta Probation	Holly Elementary School	North Delta Minor Hockey Association	Scottsdale Lions	Trinity Lutheran Church
Beach Grove Tuesday Women	Delta Retired Teachers Association	Home Instead Senior Care	North Delta Newcomers and Friends	Secret Santa Group	Tsawwassen Alliance Church
Beth Stuart & Associates C.G.A.	Delta School District	Hospital Auxillary	North Delta Public Health Unit	SEW Eurodrive	Tsawwassen Boundary Bay Lions Club
BMO - Ladner	Delta Scottsdale Lions Club	IAM Union	North Delta Rotary	Shato Holdings Ltd.	Tsawwassen Legion
Bouygues Energies & Services	Delta Town & Country Inn	inComm Canada Prepaid Inc	P.A. Fishing Ltd.	She's Fit! - North Delta	Tsawwassen Mamas
Brent Kelly Farms Inc.	Delta Tuesday Ladies Golf Club	Izett Engineering Ltd.	Panago Pizza - Ladner	Silver "Belle"s	Tsawwassen Rotary
Brooke Elementary School	Delview Secondary School	Jamieson's Pet Food Distributors	Paridon Horticultural Ltd.	Sipco Bio Engineering	Tsawwassen Town Centre Mall
Budget Blinds Of Delta	Dr. D.R. Lister Inc.	Kenorah Building and Design	Pebble Hill Elementary School	South Park Elementary School	Tsawwassen United Church
Burnsview Secondary School	Emma Lea Farms Limited	Kevin Schalk Physiotherapist, Forte Physio	Petra's by L'Aromas	Southpointe Academy	U17 Delta Coastal Sting
Burr Farms LTD	Empty Bowl Fundraiser	Kings Links by the Sea	Philanthropic Friends Forever	Spa Time	Vancity
Buttercups Children's Boutique	English Bluff Elementary School	Kinsmen Club Of Ladner- Tsawwassen	Pinewood Elementary School	St. Cuthbert Anglican Church	Vancity - North Delta
Canem Systems Ltd	Envision Financial Credit Union - Sunshine Hills	Kiwanis Club of Tsawwassen/ Ladner	Port Guichon Elementary	St. Cuthbert Anglican Church Women	Vancouver Foundation
CBSA Boundary Bay	Envision Financial Credit Union - North Delta	Ladies Auxillary Legion 61	Provincial Employees Community Fund	St. Stephen's East Delta United Church	Vango Glass
Century Group	Envision Financial Credit Union - Tsawwassen	Ladner Christian Reformed Church	Radiant Orthodontics	Starbucks - Ladner	Watershed Artworks Society
CFUW South Delta	Felix Farms	Ladner Dental Clinic	RBC - Nordel Way	Strawberry Hill Housing Society	Westshore Terminals
Chalmers Elementary School	Fields/FHC Enterprises Ltd	Ladner Elementary School	RBC Ladner	Sungod Rec Centre	Weyerhaeuser Company Ltd
CHC Helicopter	First West Credit Union	Ladner Legion	Real Estate Board of Greater Vancouver	Sunshine Hills Elementary School	Women Helping Women
Cheers For Charity	Flora Pigeau Dance Academy	Ladner Leisure Centre	Residents of Chesapeake Landing	Sunshine Ridge Baptist Church	Women's Friends Group at Kennedy
Chesapeake Landing	Four Winds Brewing Company Ltd	Landfill Branch Social Fund	Residents of KinVillage Assoc	Sur-del Girls Soccer Club	
CIBC	Fraser Valley Regional Library	Lehigh Hanson Heidelberg Cement Group	Ricky's Restaurant	T.O.O.B.	
City of Vancouver Dept Transfer and Land		Lower Mainland Christmas Bureau	River West Condo	T.O.P.S	
Coast Tsawwassen Inn				TC Transcontinental Printing	
Cougar Canyon Elementary				Team Telus Cares	





*"It is thanks to our major funders and donors  
that we are able to offer our current programs and services"*





*When you give to Deltassist, you give food to those in need  
Bread to those who cannot afford it, Toys to children who would go without  
Counselling to seniors who need support, Information and referral to anyone, anywhere  
Daily phone calls to isolated seniors, Grocery shopping by phone for seniors  
And so much more!*

*When you give to Deltassist, You give to the community.*

*Thank you for giving!*



## Did You Know...

...In 2015, Deltassist distributed 3,403 cases of bread. Through a wonderful partnership with Monte Cristo Bakery, bread is donated on a weekly basis. Our committed volunteers pick up, package and distribute the bread to various community partners such as local libraries, schools, churches and other non-profit organizations.

Many of the families and seniors we work with at Deltassist are affected by food insecurity. In 2015, Deltassist supported 1,048 adults and seniors and 752 children, by distributing food hampers for Christmas. We also assisted 424 adults and seniors and 223 children with emergency food.

The bread gleaning program allows us to reach and support people in a new way. Here's what some of our community partners have to say about it:

"It brings people in to the library."

"Supplements their nutritional needs."

"Food security is provided. It allows for more wiggle room in their limited financial situations so that other essentials are less of a burden."

Thank you to Monte Cristo Bakery for taking the lead by helping to address food insecurity, one loaf at a time!



Bread Gleaning Volunteers



Envision Cheque Presentation



Retirement/Fundraising Gala



Stopping the Violence Symposium

## AT WORK IN 2015 - 2016

### Community & Assistance Services

17,898 Phone Calls Received  
1135 Information and Referral Inquiries  
647 Assisted by the Community Fund  
674 Christmas Hampers Given  
857 Children Received Christmas Toys  
826 Income Taxes Prepared

### Seniors Services

1908 Phone Shopping Orders Taken  
13 Seniors Receiving Daily Phone Calls  
6 Seniors Matched with Visitors  
1067 Services Provided for Seniors

### Better at Home

54 Seniors Receiving Light House Keeping Services  
15 Seniors Receiving Yard Work Services  
2 Seniors Receiving Handyman Services  
49 Seniors Receiving Volunteer Drives  
488 Volunteer Drives Provided  
1289 Services Provided

### Counselling & Family Support Services

480 Clients · Alcohol and Drug Program  
96 Clients · Suicide Prevention Program  
328 Families · Family Support Services  
32 Families · Healthy Families Program  
10 Families · Young Parent Outreach  
91 Clients · Victims of Violence  
12 Clients · Survivors of Sexual Abuse  
22 Families · Nobody's Perfect Parenting  
35 Clients · Seniors Counselling Program



## *In the Spotlight...*

### Safeway and Save-On-Foods Phone Shop Volunteer Programs

For years, Deltassist has been working in partnership with local grocery stores to ensure that seniors with mobility issues are able to receive groceries each week.

Deltassist volunteers arrive at the North Delta Safeway and Tsawwassen Save-On-Foods bright and early to take seniors orders by phone and shop for them. Safeway and Save-On-Foods generously deliver their groceries for free. From April 1, 2015 to March 31, 2016 Deltassist volunteers filled 1,931 grocery orders.

The impact that this program has had on the seniors in our community is immense. Here are some of their comments about how this programs helps:

“This wonderful service has enabled me to continue living at home where I can take care of my other needs. It is such a blessing to me. Thank you so much and a big thank you to your cheerful, helpful volunteers.”

“Hugely beneficial, can’t thank you enough!”

“I feel as though I have made new friends. Everyone is so kind and extremely helpful”

“I am handicapped, 91 years old, unable to shop, but like to cook wholesome, fresh food”

“This service has allowed me to live in my own home”

Thank you and kudos to Canada Safeway, Save-on-Foods and all the Deltassist volunteers for their ongoing support and commitment to the seniors of Delta.



Safeway Phone Shop Volunteers



Save-On-Foods Phone Shop Volunteers





## DELTASSIST FAMILY AND COMMUNITY SERVICES SOCIETY

### **North Delta Office**

9097 120<sup>th</sup> Street  
Delta, BC V4C 6R7

T: 604-594-3455

F: 604-594-3496

E: [inquiry@deltaassist.com](mailto:inquiry@deltaassist.com)

### **Ladner Office**

202 - 5000 Bridge Street  
Delta, BC V4K 2K4

T: 604-946-9526

F: 604-946-7727

E: [inquiry@deltaassist.com](mailto:inquiry@deltaassist.com)

*Alone we can do so little; together we can do so much.*  
-Helen Keller



## JOIN THE DELTASSIST COMMUNITY

There are many ways you can support the community through Deltassist.

### DONATE

When you give to Deltassist, your dollars are invested well. From supporting our seniors programs, bread gleaning, income tax preparation, emergency food cupboard to our Christmas programs, your donations go where they are needed most.

### HOST A THIRD PARTY FUNDRAISER

Looking to get more involved? Consider hosting a third party fundraising event in support of Deltassist. Our fundraising toolkit is available on our website: [www.deltassist.com/help-out/third-party-fund-raising](http://www.deltassist.com/help-out/third-party-fund-raising).

### VOLUNTEER

Deltassist relies on hardworking and dedicated volunteers to be able to offer many of our programs and services to the community. Consider giving your time to support those in need.

