

Service Action Team

Tuesday, Sept. 13, 2016
10 am to 11:00 am
Ladner Pioneer Library

Chair: Kay Dennison
Scribe: Lyn Walker

Attending: Kay Dennison, Lyn Walker, Jill Klaponski, Colleen Danes, Joanne Van Snellenberg, Louise Long, Jenn Fancy de Mena, Sepia Sharma.

1. Review of Agenda – Lyn will be recorder – agenda approved.
2. Review Minutes of March 1, 2016 - approved
3. Emergency Cards – Kay
Almost all the Emergency Cards have been given out. Letter has been sent to the Ladner Legion requesting funds for printing. Kay will also contact the ND Rotary for funding. Fraser Health would like to have the cards for distribution but no help forthcoming for printing costs. To do another run of 1000 we are looking at \$3500.00. Colleen has come across some funding grants that might apply and she will look at them for emergency card funding. Kay will send Colleen a copy of the letter to the Ladner Legion for reference.
Louise gave the information that there is a program seniors can access to have a pharmacist come to a senior's home to help organize and label medications. This program can be accessed through Fraser Health Home Health. A Home Health Case Manager can arrange for a pharmacist to go over medications and management of them with the senior in home.
4. Residential Care Survey – Kay
The Office of the Seniors Advocate is conducting a survey of all the seniors in residential care facilities in the province. Kay is helping with the survey as a volunteer in Delta. The Office of the Seniors Advocate is still looking for volunteers to help with this and there is a one day comprehensive training workshop to take part.

5. Announcements:

- The Ladner Pioneer Library is hosting a workshop on CPP and OAS on Wednesday, September 28 at 2 pm.
- The next general meeting of the Delta Seniors Planning Team is on Tuesday, Sept. 20, 2016 at 10 am in North Delta (9097 120th Street).
- The Delta Elder Liberal Committee will be hosting a Town Hall Meeting on Thursday, Nov. 10, 2016 from 2 – 4 pm at the Ladner Community Centre. The key speaker will be MP Carla Qualtrough, addressing senior's issues and promises made in the 2015 election campaign.
- The Office of the Seniors Advocate is hosting a province wide conference for members on Sept. 24 and 25. Kay will report back at the next meeting.
- Kay noted that in the news today it was announced that BC Hydro rates will be raised and this will impact seniors, especially low income seniors.
- Sepia noted the next Fraser Health Public Board meeting will be on Wednesday, Oct. 12, 2016. No further details at this time.
- Jenn announced there will be a National Addiction Awareness Week event at McKee Seniors Centre on Thursday, November 17, 2016 from 9:30 – noon. The event will be highlighting wellness and details are still to be worked out.

6. Better at Home Advisory: Lyn

The Better at Home program is taking off as more seniors become aware of the services offered. It is to be determined if there is need to find another contractor to help fulfill all the requests for service. It was felt that having another contractor on board would be a good idea and may help get services to seniors faster.

Next meeting: Tuesday, November 22, 2016 at 10 am at the Ladner Pioneer Library.