

**Service Action Team
Minutes**

Tuesday, January 9, 2018
Ladner Pioneer Library

Chair: Kay Dennison

Recorder: Kay Dennison

Attending: Lyn Walker, Sheila Rankin Zerr, Pat Thiesen, Kay Dennison

1. Review and Approval of Agenda – Approved
2. Review and Approval of November 7, 2017 minutes – approved
3. Update on Emergency Medical Files: Kay
Printing has been completed of Emergency Medical File and the pocket/purse card with contact information. Lyn and Kay will work on a label to be put on the greensleeves holder with the logo for DSPT. Information will also be added on keeping the information updated and taking File to medical appointments. Brochures on Advanced care planning from Fraser Health to be included, if possible. Kay will talk to Cari Hoffmann (Advanced Care Planning Specialist) about the release forms needed for the File.
4. Update on Advanced Care Planning workshops: Kay
There are two Advanced Care Planning workshops being organized. The first one will be at the Ladner United Church on Saturday, March 10 from 10 – 3 pm and the second will be at Crossroads United Church in North Delta on Saturday, March 10. Pre-registration will be required as there is limited space.
5. B.C. Seniors Advocate report: Monitoring Seniors Services 2017: Kay
 - 92% of seniors were attached to a GP or a GP practice in 2015/16 and that has remained relatively stable.
 - Dementia has increased.

- 6% increase in complaints on residential care.

6. Better at Home report – Lyn Walker

- Better at Home needs more funds for subsidized clients as the program is now in deficit and may not be able to provide subsidies in the future to low income clients. Consideration is being given to cutting the amount of service per month for house cleaning and yardwork.
- Discussion about the Home Health program that was provided by provincial government about 25 to 30 years ago and how it has declined.

7. New Business:

- Discussion about the lack of knowledge in BC211. How to bring this to the attention of seniors as a resource. Discussion about offering workshops on Frauds and Scams with the Delta Police. We presented these in North and South Delta about 4 years ago. Steve Wilson was the officer at that time but has since left the Delta Police. Kay will find out who is now working in this area at the Delta Police.
- Discussion about the Seniors Summit in November, 2017. There is possible funding coming from the provincial government to centralize all resources for seniors under the development of a HUB.
- Discussion around partnering with Delta Police to organize workshops on frauds and scams. This item will be taken to the general meeting.

8. Announcements:

The MLA's for Delta will be invited to attend the Delta Seniors Planning Team general meetings.

Next Meeting: Tuesday, March 6, 2018 at the Ladner Pioneer Library (4683 51st Street) from 10:30 – 11:30 am.